

**ORDER CUTOFF BY CARRIER SERVICE – CARLISLE, PA DISTRIBUTION CENTER**

- Compliant orders must be received by DM Fulfillment in accordance with the freight service and order cutoff times below in order to qualify for same-day shipping.
  - *Compliant orders pass a previously mapped shipping method prior to order submission to DM Fulfillment and are typically received via API integration or EDI interface.*
  - *Orders that require kitting or SKU assembly are subject to missing cutoff if workload is above reasonable daily amounts.*
- Non-compliant orders received after 3:00 p.m. CST may be processed the following day and will not be included in same-day Service Level Agreements.
  - *Non-compliant orders are manual or deferred orders requiring manual intervention by DM Fulfillment.*
- Orders shipped via 3rd Party LTL carriers require 48 business hours to allow for LTL carrier scheduled pickup.

<b>CARLISLE, PA Distribution Center</b>	
<b>Ground Service:</b>	<b>Order Cutoff Time:</b>
UPS Ground	5:00 p.m. CST
FedEx Ground	4:00 p.m. CST
FedEx Home Delivery ( <i>Delivery typically by 8:00 p.m. Tuesday – Saturday only</i> )	4:00 p.m. CST
Eastern Connection Ground ( <i>1-day service to select New England and Mid-Atlantic cities</i> )	5:00 p.m. CST
Eastern Connection Priority ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 p.m. CST
USPS – First Class & Priority Mail	11:00 a.m. CST
UPS Mail Innovations ( <i>Packages less than 16 oz. – final delivery by USPS</i> )	1:00 p.m. CST
UPS SurePost ( <i>Residential service – final delivery by USPS</i> )	5:00 p.m. CST
LTL ( <i>Palletized shipments greater than 95 lbs.</i> )	11:00 a.m. CST
<b>Next Day Service:</b>	<b>Order Cutoff Time:</b>
UPS Next Day Air ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 p.m. CST
UPS Next Day Air Saver ( <i>Delivery typically by 3:00 p.m.</i> )	5:00 p.m. CST
FedEx Priority Overnight ( <i>Delivery typically by 10:30 a.m.</i> )	4:00 p.m. CST
FedEx Standard Overnight ( <i>Delivery typically by 3:00 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	4:00 p.m. CST
<b>2-Day Service:</b>	<b>Order Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air ( <i>Delivery typically by end of day</i> )	5:00 p.m. CST
FedEx 2 Day ( <i>Delivery typically by 4:30 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	4:00 p.m. CST
<b>3-Day Service:</b>	<b>Order Cutoff Time:</b>
UPS 3 Day Select ( <i>Delivery typically by end of day</i> )	5:00 p.m. CST
FedEx Express Saver ( <i>Delivery typically by 3:00 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	4:00 p.m. CST
<b>International Service:</b>	<b>Order Cutoff Time:</b>
UPS Standard ( <i>Canada &amp; Mexico</i> )	4:00 p.m. CST
DHL Express ( <i>2-3 day service to more than 220 countries</i> )	3:00 p.m. CST
<b>Customer Pickup:</b>	<b>Service Cutoff Time:</b>
Customer pickup available Monday through Friday at designated door	3:30 p.m. CST